

APPLICATION

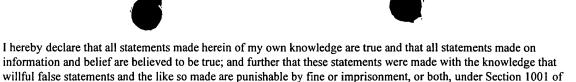


ATTORNEY DOCKET NO. P3251

As a below named inventor, I hereby declare that: My residence, post office address and citizenship are as stated be low next to my name. I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: <u>Improved Call Center Apparatus and Functionality in Telephony</u>

a patent is sought on the invention e	ntitled: Improved Call Cent	er Apparatus and Fui	ictionality in Telephony	
I hereby state that I have reviewed a claims, as amended by any amendmenterial to the examination of this a	e) is attached hereto. was filed on: Application Serial No. and was amended on (If applicable) and understood the contents of ent referred to above. I acknowled	f the above-identified sowledge the duty to dis	specification, including the close information which is	
the case that the present application material information as defined in 3' application and the filing date of the United States Code s119 of any fore identified below any foreign applicathat of the application on which prior Foreign Application(s)	7 CFR s 1.56(a) which becam present application. I hereby ign applications for patent or tion for patent or inventor's co	e available between the claim foreign priority inventor's certificate li	e filing date of the prior benefits under Title 35, sted below and have also	
(Number) (Country) (Day/Month/Year Filed) I hereby claim the benefit under Title 35, United States Code, s120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, s112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, s156(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application. (Application Serial No.): 08/869,815 (Filing Date): 06/04/97 (Status): pending (Application Serial No.): 08/802,667 (Filing Date): 02/19/97 (Status): pending				
(Application Serial No.): 08/797,4 (Application Serial No.): 08/833,3 (Application Serial No.): P3226 not prosecute this application and transa (List name and registration number)	20 (Filing Date): 02/10/97 40 (Filing Date): 04/03/97 ot recieved (Filing Date): 07/ med inventor, I hereby appoir ct all business in the Patent ar	(Status): pending (Status): pending /09/97 (Status): pending at the following attorne	ey(s) and/or agent(s) to	
Name:Donald R. Boys	Reg. No. 35,074			

SEND CORRESPONDENCE TO: Donald R. Boys P.O. Box 187 Aromas, CA 95004 DIRECT TELEPHONE CALLS TO: Donald R. Boys (408) 726-1457



information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

		Full name of sole or first inventor: <u>IGOR NEYMAN</u>	
δ		1st inventor's signature:	Dated:
Z		Residence: 4118 Park Blvd., Palo Alto, CA., 94306 Citizenship: None	
o ames		Post Office Address: Same	
2		Full name of 2nd joint inventor, if any: Michail Barskiy	
Q		. 2nd inventor's signature:	Dated:
Ľ	X	, 2nd inventor's signature: Residence: 20 E 41st Pl # F, San Mateo, CA. 94403 Citizenship: Ukraine	
27	٠	Post Office Address: Same	
<u>د</u> 2		Full name of 3rd joint inventor, if any: Alec Miloslavsky	
		3rd inventor's signature:	Dated:
N.		Residence: 10 Whitman Court, San Carlos, CA. 94070 Citizenship: US	
2		Post Office Address: Same	
から		Full name of 4th joint inventor. if any: Oleg Bondarenko	
3		4th inventor's signature:	Dated:
5		Residence: 2707 35th Ave., San Francisco, CA. 94116 Citizenship: Russia	
E		Post Office Address: Same	
В		Full name of 5th joint inventor. if any: <u>Valeriy Issayev</u>	
6		5th inventor's signature:	Dated:
e		Residence: 1245 Shelter Creek Lane, San Bruno, CA. 94066 Citizenship: Ukraine	
`.		Post Office Address: Same	
on paper No. 16 for consection of Inventors		Full name of 6th joint inventor. if any: Ande Petrov	
(6th inventor's signature:	Dated:
ý		Residence: 2586 W Bayshore Rd. #6 Palo Alto, CA. 94303 Citizenship: Russia	
r d		Post Office Address: Same	
3		Full name of 7th joint inventor. if any: Paul Karpenko	
)	¥	7th inventor's signature:	Dated:
-	7	Residence: 6751 Shelter Creek Lane, San Bruno, CA. 94066 Citizenship: Russia	
		Post Office Address: Same	
		Full name of 8th joint inventor. if any:	
		8th inventor's signature:	Dated:
		Residence: Citizenship:	,
		Post Office Address:	